Enterprise/ National (Rental Vehicles)

Manager: Christalyn Thomas
Effective Date: 01/01/2020 - 12/31/2026
Number: CNR-01494

Contract Details:

Enterprise

Car Rental Program Summary
Truck Rental Program Summary
ADRAmericanSouth@ehi.com

Parker Roberts
Parker.h.roberts@erac.com
334-524-4893

Auburn University has selected Enterprise Rent-A-Car/National Car Rental as our preferred vehicle supplier. In 2007, Enterprise Rent-A-Car acquired Vanguard Car Rental Group Inc., the parent of National Car Rental. This transaction combined complementary businesses. Enterprise specializes in in-town rentals and National mainly serves customers who rent at airports.

Long Term Rentals are available under our program through Enterprise, National, and Enterprise Truck locations. A long-term rental would be a rental longer than a month. Terms and Conditions will remain the same. To get a rate quote use the booking link on this page and enter the possible dates needed.

Frequently Asked Questions

Due to the rising cost of vehicle repair and the increased liability exposure associated with renting vehicles, the University has decided to include damage waivers in its contracted rates with Enterprise effective 7/1/2021. The daily rental rate will now include the Physical Damage Waiver (for damage to the rented vehicle) and the Liability Damage Waiver (with limits of $100,000 per injury/$300,000 per accident/$50,000 per vehicle). Departments renting vehicles should use the University's Enterprise account code when making reservations to ensure the waivers are in force for the duration of the rental. Questions regarding the damage waivers can be directed to Risk Management & Safety at 334-844-4533 or aurmi@auburn.edu.

Who is an eligible renter under the Auburn University contract with Enterprise/National?
The rates and discounts in this agreement apply to **Auburn University's faculty and staff on university business.**

Is there a minimum age requirement?
Yes, renters must be 21 or older. Renters 21 to 24 years old are considered young renters. National and Enterprise waives the young renter fee for Auburn University.

Will I need to show identification at the time of rental?
Yes, you will need to show a valid driver's license.

What if I am already a member of a frequent renter program with a different car rental supplier?
Enterprise/National will automatically match that benefit level when you enroll in their program. Please contact Christalyn Thomas at cmc0122@auburn.edu with information on which agency and level of "perks" you have so that she can give that information to Enterprise/National.

Benefits of National's Emerald Club membership program:

- Bypass the counter and choose your own car in over 70 major airport markets
- Receive e-receipts to speed up rental returns
- Choice of rewards: free rental days or airline miles
- Self-service kiosk check-in available in major U.S. markets

Benefits of Enterprise's ePlus membership program:

- Expedited counter service at airport locations
- Over 7,600 neighborhood locations, making local and regional business travel easy and convenient General aviation/FBO locations, free pick-up and delivery
- Savings on long-term rentals via Month Or More Rental Plan
- Fleet replacement rentals

What is Auburn's contract ID number?
Please visit the TigerBuy homepage or click the below TigerBuy image to locate the secure booking link for Enterprise or email Christalyn Thomas (cmc0122@auburn.edu) to obtain the Account Code.



Will I receive Auburn's contract pricing when making reservations online?
National and Enterprise offers online booking for Auburn University, or through any travel agency using a Global Distribution System (GDS). By providing the contract ID during your online reservation, all reservations are transferred instantaneously into their online system and may be viewed by their rental locations immediately. Through their internet sites, customers can reserve a vehicle at any of their worldwide rental locations. In addition to renting a vehicle, users can review a listing of their entire line of services, find out about special offers, company news, enroll in The Emerald Club or ePlus programs, and reserve your desired car for your business, as well as your vacation trip.

Will Enterprise provide delivery service from their local store to the Auburn campus?
Yes, with a 24 hour notice a car can be delivered to your business location at no additional charge.

What if I am unavailable to sign for a vehicle when it is delivered to me?
You can complete Enterprise's Signature-on-File Agreement form. This form will substitute for the signature or initials of the employee intended as driver of the vehicle in each applicable part of the standard rental contract.

Are vehicles full of fuel at the time of pick-up or delivery?
National Car Rental provides a full tank of gas with every rental. At Enterprise airport locations, each rental vehicle is provided with a full tank of gas, and at Enterprise off airport locations, each rental vehicle is provided with at least 1/2 tank of gas. University travelers are expected to fill the gas tank before returning the vehicle.

Is there unlimited mileage with each rental?
Yes. National and Enterprise's rates include unlimited mileage in all car classes, for daily and weekly rentals. SUVs & Trucks are limited to 200 miles per day and 1,100 miles per week. A 2,500-mile cap for monthly rentals will be applied, after which a 20 cent per mile fee will be assessed.

Will I be able to pay for rentals using my Purchasing Card?
Yes. The Purchasing Card can be used, however only when paying for rental vehicles with our Preferred vendor, Enterprise/National. Also, associated gasoline purchases for the rental vehicles can be charged to the Purchasing Card.

When using National, you can book a vehicle online using your Purchasing Card. After the rental, you will be able to use that same card to make your payment. When using Enterprise, you will not be able to use your Purchasing Card online to make payments, but will be able to use it when turning your vehicle in.

How do I make reservations if I have Executive VIP status?
If you have Executive VIP status, your reservation must be called into National.

Is there a recommendation regarding rental vehicle class?
University travelers are expected to rent Economy, Compact or Intermediate classes unless sharing the rental with more than 2 other AU business travelers. Rental of sport utility vehicles, minivans, or other kind of specialty vehicles require justification and prior authorization from the PBS travel auditor. Rental of luxury vehicles is not permitted. University travelers are highly encouraged to rent hybrid and fuel-efficient vehicles when there is availability.

Are International vehicle rentals included in the contract?
Yes, the contract offers preferred pricing for local, domestic, and international vehicle rentals.

Are we required to purchase from the Preferred Vendor contract?
Yes, you are required to purchase from the Preferred Vendor Contract. Once you see the pricing on these contracts, we think you're going to WANT to purchase from them due to their very competitive pricing! Beyond that though, these vendors have been designated as the "Preferred Vendors" for AU for these particular commodities as the result of a competitive bid process. In general, making purchases outside the contract shouldn't be necessary. We understand from time to time there may be a justifiable reason to purchase off contract through a different vendor. However, when the need arises, you are potentially violating the bid law, as all of our contracts have been competitively bid and awarded. In that situation, please attach a note of explanation to the voucher/purchasing card recon. In some cases, PBS may follow up with you...in other cases, the Preferred Vendor may follow up with you.

Please contact Christalyn Thomas at cmc0122@auburn.edu in PBS or call 844-3711, if you have any additional questions.

E & I Business Rental Program Summary – B

Auburn University

Account #: XZ55028

SIPP Code	Vehicle Class*	Daily Rate	Airport One-Way Daily Rate
ECAR	Economy	$38.00	$72.00
CCAR	Compact	$38.00	$72.00
ICAR	Intermediate	$38.00	$72.00
SCAR	Standard	$41.15	$72.00
FCAR	Full Size	$41.15	$72.00
MVAR/SVAR	Minivan	$66.71	$66.71
IFAR/SFAR	Intermediate/Standard SUV	$63.31	$63.31
FFAR	Large SUV	$96.24	$96.24
PFAR	Premium SUV	$96.24	N/A
SPAR	½ Ton Standard Size Truck	$77.79	N/A
PPAR	½ Ton Full Size Truck	$82.33	N/A
SKAR/RKAR	Cargo Van	$79.49	N/A
FGAR/FJAR	Jeep/Crossover	$72.39	N/A
SCAH	Hybrid Standard	$54.22	N/A
FCAH	Hybrid Full Size 4 door	$54.22	N/A
STAR	Convertible	$91.70	N/A
RVAR	12 Passenger Van	$131.44	N/A
FVAR	15 Passenger Van	$151.88	N/A

enterprise Location Surcharges**

Applies to All Locations

$3.00: Richmond, VA

$5.00: Augusta, GA; Harrisburg, PA; Phoenix; Sacramento; Scranton, PA; State of Illinois (excl. Chicago); State of Tennessee (excl. Nashville); State of South Carolina (excl. Myrtle Beach); State of Wisconsin; Rochester; Buffalo; Syracuse

$7.00: Albany; Westchester (HPN); Stewart (SWF); Islip (ISP); Burlington (BTV) Airports

$10.00: Atlanta; Burbank; Hawaii Airports; Jackson, WY; John Wayne Airport (SNA); Los Angeles Area (excl LAX); Minneapolis/St. Paul; Monterey; Nashville; Oakland; Pittsburgh; Providence; Commonwealth of Puerto Rico; Rapid City; San Diego; San Francisco (Incl. Central Coast, East Bay, North Bay, Peninsula, and South Bay); San Jose; State of Alaska; State of Texas

$12.00: Baltimore; Boston Airports; Detroit; Philadelphia; Washington, DC

$15.00: Chicago; Los Angeles International Airport (LAX); Newark (EWR)

$23.00: LaGuardia (LGA); Kennedy (JFK)

Applies Home City Locations

$5.00: Washington D.C. Area

$7.00: Long Island Metro; Westchester Metro (incl. Greenwich and Stamford CT); Burlington Metro (VT)

$10.00: Boston Home City; Bemidji MN; State of Nebraska (excl. Omaha and Lincoln); State of Wyoming (excl. Cheyenne, Laramie, and Jackson); San Francisco (incl. Central Coast, East Bay, North Bay, Peninsula, and South Bay)

$15.00: Hawaii Home City

$23.00: NYC Boroughs (Bronx, Brooklyn, Manhattan, Queens, and Staten Island)

National Location Surcharges**

Applies to All Locations

$3.00: Richmond, VA

$5.00: Augusta, GA; Harrisburg, PA; Phoenix; Sacramento; Scranton, PA; State of Illinois (excl. Chicago); State of Tennessee (excl. Nashville); State of South Carolina (excl. Myrtle Beach); State of Wisconsin; Rochester; Buffalo; Syracuse

$7.00: Albany; Westchester (HPN); Stewart (SWF); Islip (ISP); Burlington (BTV) Airports

$10.00: Atlanta; Burbank; Hawaii Airports; Jackson, WY; John Wayne Airport (SNA); Los Angeles Area (excl LAX); Minneapolis/St. Paul; Monterey; Nashville; Oakland; Pittsburgh; Providence; Commonwealth of Puerto Rico; Rapid City; San Diego; San Francisco (Incl. Central Coast, East Bay, North Bay, Peninsula, and South Bay); San Jose; State of Alaska; State of Texas

$12.00: Baltimore; Boston Airports; Detroit; Philadelphia; Washington, DC

$15.00: Chicago; Hawaii Home City; Los Angeles International Airport (LAX); Newark (EWR)

$23.00: LaGuardia (LGA); Kennedy (JFK); NYC Boroughs (Bronx, Brooklyn, Manhattan, Queens, and Staten Island)

Additional Program Details

Weekly and Monthly Rates: Weekly rentals are charged **6** times the Daily Rate; Monthly rentals are charged **24** times the Daily Rate.

One-Way Rentals: Economy - Full Size include **unlimited** free miles. Minivan- Large SUV will be charged **$0.30/mile**.

Driver Protection Products: Damage Waiver includes DW **($0 Retained Responsibility)**; Liability Protection includes **Split Limits (100/300/50).**

Mileage/Kilometers: All vehicle classes come with **unlimited** mileage, except for one-way rentals as may be set forth herein.

Young Renter: Fee will be **waived** for Eligible Renters who are twenty-one (21) to twenty-four (24) years old renting for Business use. Renters must be twenty-five years or older (25+) for Luxury, SUV, Pickup Trucks, and 12/15 Passenger Vans.

Additional Driver: Fee will be **waived** for Eligible Renters

Best Rate: For National Brand Only

Miscellaneous: Additional Eligible renters allowed.

Bulk Rental Transactions: Requests for multiple or bulk rentals from the same location will be considered by EAN on a case-by-case basis and may be subject to cancellation fees, no-show fees, additional charges, and/or surcharges. Prior approval from your account representative is required.

*Location-based restrictions or additional requirements may apply. Please refer to agreement for full details.
**Additional seasonal surcharges may apply in select markets.

This Program Summary is provided for illustrative purposes only and does not constitute legally binding terms between the parties. Please refer to your contract with EAN Services, LLC (or its affiliate) for details about your rental program. If there is a conflict between this Program Summary and such contract, the contract governs your rental program.

Unless otherwise noted, all trademarks referenced herein are the property of Enterprise Holdings, Inc.
All rights reserved. ©FY2025 Enterprise Holdings, Inc.

E & I Business Rental Program Summary – B

Auburn University

Account #: XZ55028

Canada

For rentals in Canada, the renting location from which the rental originates will apply a five percent (5%) discount off the standard, undiscounted daily, weekly, and monthly rates charged at all the participating National Airport, Enterprise Airport and Home-City locations (“Rate discount”).

Additional Program Details

Driver Protection Products: Damage Waiver is available at an additional cost; Liability Protection includes province minimum requirements.
Young Renter: Fee will be **waived** for Eligible Renters who are twenty-one (21) to twenty-four (24) years old renting for Business use.
Additional Driver: Fee will be **waived** for Eligible Renters
Miscellaneous: Additional Eligible renters allowed
Bulk Rental Transactions: Requests for multiple or bulk rentals from the same location will be considered by EAN on a case-by-case basis and may be subject to cancellation fees, no-show fees, additional charges, and/or surcharges. Prior approval from your account representative is required.

*Location-based restrictions or additional requirements may apply. Please refer to agreement for full details.
**Additional seasonal surcharges may apply in select markets.

This Program Summary is provided for illustrative purposes only and does not constitute legally binding terms between the parties. Please refer to your contract with EAN Services, LLC (or its affiliate) for details about your rental program. If there is a conflict between this Program Summary and such contract, the contract governs your rental program.

Unless otherwise noted, all trademarks referenced herein are the property of Enterprise Holdings, Inc.
All rights reserved. ©FY2025 Enterprise Holdings, Inc.

E&I Truck Rental Program (B) Summary – DW & Liability

Auburn University — Account #: XZ55028

	SIPP CODE	VEHICLE CLASS	DAILY RATES	WEEKLY RATES	MONTHLY RATES	MILEAGE CHARGES	DAILY MILEAGE INCLUDED	WEEKLY MILEAGE INCLUDED	MONTHLY MILEAGE INCLUDED
	DBOX	16' Box	$90.68	$480.50	$2,078.00	$0.14	0	0	0
	EBOX	20' Box	$96.19	$507.50	$2,195.00	$0.14	0	0	0
	FBOX	24' Box	$96.19	$507.50	$2,195.00	$0.14	0	0	0
	GBOX	26' Box	$101.70	$535.50	$2,316.00	$0.14	0	0	0
LIGHT DUTY	OPAR	¾ ton-ton P/up 2wd	$79.65	$425.50	$1,839.00	$0.14	150	750	3,000
LIGHT DUTY	OQAR	¾ ton P/up 4wd	$85.16	$452.50	$1,956.00	$0.14	150	750	3,000
LIGHT DUTY	OQBD	¾ ton Diesel P/up 4wd	$90.41	$479.50	$2,073.00	$0.14	150	750	3,000
LIGHT DUTY	UPAR	1 ton P/up 2wd	$90.68	$480.50	$2,078.00	$0.14	150	750	3,000
LIGHT DUTY	UQAR	1 ton P/up 4wd	$96.19	$507.50	$2,195.00	$0.14	150	750	3,000
LIGHT DUTY	UQBD	1 ton Diesel P/up 4wd	$101.44	$534.50	$2,312.00	$0.14	150	750	3,000
	BCUT	12' Cutaway	$77.45	$414.50	$1,792.00	$0.14	0	0	0
	DCUG	15' Cutaway with Gate	$93.20	$493.50	$2,134.00	$0.14	0	0	0
	DCUT	14-15' Cutaway	$82.96	$441.50	$1,909.00	$0.14	0	0	0
	BSTK	12'-14' Stakebed	$101.70	$535.50	$2,316.00	$0.14	0	0	0
	CSTK	Stake Class 4/5 Conv	$101.70	$535.50	$2,316.00	$0.14	0	0	0
	DSTK	15-16' Stakebed	$101.70	$535.50	$2,316.00	$0.14	0	0	0
	FSTK	24' Stakebed	$112.73	$590.50	$2,554.00	$0.14	0	0	0
	GSTK	26' Stakebed	$112.73	$590.50	$2,554.00	$0.14	0	0	0
LIGHT DUTY	SKAR	Cargo Van	$71.93	$445.50	$1,807.00	$0.14	150	750	3,000
LIGHT DUTY	RKAR	HD Cargo Van	$71.93	$445.50	$1,807.00	$0.14	150	750	3,000
LIGHT DUTY	GKAR	HD XL Cargo Van	$76.50	$472.50	$1,917.00	$0.14	150	750	3,000
LIGHT DUTY	UKAR	High-top Cargo	$81.75	$504.50	$2,043.00	$0.14	150	750	3,000
LIGHT DUTY	JKAR	Mini Cargo Van	$69.15	$428.50	$1,741.00	$0.14	150	750	3,000
LIGHT DUTY	SPAR	½ ton P/up Standard	$85.16	$524.50	$2,125.00	$0.14	150	750	3,000
LIGHT DUTY	PPAR	½ ton P/up Full Size	$90.68	$557.50	$2,257.00	$0.14	150	750	3,000

Location Surcharges**

$6.50: Alaska, Arizona, Atlanta, Baltimore, Boston, Dallas, Houston, Jacksonville, Mid Pennsylvania, Nevada, New Orleans, North Carolina, North Texas, Northern Ohio, Oregon, Orlando, Philadelphia, Pittsburgh, Rhode Island, San Francisco, Sothern New England, St Louis, Tampa, Washington DC, Washington State
$10.50: Chicago, Southern California, South Florida
$15.00: State of Hawaii
$16.50: Commonwealth of Puerto Rico
$24.50: State of NY (unless otherwise indicated); NY/CT/NJ Metro including Westchester, Islip, Stamford & Jersey City
$28.50: NYC Boroughs (Bronx, Brooklyn, Manhattan, Queens & Staten Island)

Additional Program Details

Daily Rates: Based on a 24-hour billing cycle.

Mileage Charges: Base Rental Charges for rentals in the U.S. include free miles as set forth above. Any additional miles will be charged at the rate set forth above.

Inspection: Customer agrees to require its Eligible Renters to perform daily visual inspections on rental vehicles including but not limited to the inspection of headlights, running lights, brake lights, and turn signals, the identification and notation of damages and the checking and maintenance of all fluid levels and manufacturer recommended tire pressure. See Agreement for full details.

Maintenance: Upon three (3) days' prior notification from EAN or an Affiliate, Customer agrees to make themselves and each vehicle available for the purposes of inspection and/or maintenance every thirty (30) days. See Agreement for full details.

Age Requirements: Customer shall be age 25 or older in order to rent any vehicles not considered "Light Duty" by EAN. Customer shall be age 21 or older to be eligible for Driver Protection Products.

Exclusions: Rates do not include applicable taxes, surcharges, refueling, one-way, drop-off, delivery, pickup, mileage, youthful driver or additional driver charges; or, except as set forth below, any optional products or services such as damage waiver ("DW"), or liability protection ("LP").

Driver Protection Products: Damage Waiver includes DW ($1,000 Retained Responsibility); Liability Protection includes Split Limits of 100/300/50.

This Program Summary is provided for illustrative purposes only and does not constitute legally binding terms between the parties. Please refer to your contract with EAN Services, LLC (or its affiliate) for details about your rental program. If there is a conflict between this Program Summary and such contract, the contract governs your rental program.

Unless otherwise noted, all trademarks referenced herein are the property of Enterprise Holdings, Inc.
All rights reserved. ©FY2026 Enterprise Holdings, Inc.