



Manager: Amanda Halmark

Effective Date: 07/01/2025 – 06/30/2030

Number: E & I CR001442

Commodity: Building Supplies and Other Products

Contract Details:

Preferred vendor contract for building and construction supplies, and appliances.

Frequently Asked Questions

Who do I contact for assistance?

Lowe's Representative:

Christian Senn

Phone Number: 205-335-5772

Email: christian.e.senn@lowes.com

Representative for instore orders and pick-up at Opelika store ONLY

Sharon Dexter

Phone Number: 334-745-8007

Email: Sharon.D.Dexter@store.lowes.com

Will my Lowe's For Pros Key fob will it still work?

No, effective 05/01/2023 the key fobs will no longer work. You must have a Lowe's For Pros Account set up under the university account.

How to register for a Lowe's for Pro Account?


1. Go to Lowe's.com and select Create Account.
2. Choose Business Account and select Continue.
3. Enter Pro Account ID: C94827E023 in the Join Existing field and select Next.
4. Enter all required fields to create login and password.
5. Go to My Account and select Wallet.
6. Under Payment Methods, click + Add New Card and enter your Auburn University PCard information.

How can I tell if my Lowe's For Pros Account is under the universities Lowe's For Pros Business Account? Go to Lowe's.com and select "Organization Settings" then select "Organizational Settings", you should see Auburn University and the ProAccount ID# C94827E023 (See screenshot for example.)

Account Home / Organization Settings

Organization Settings

Organization Information Groups Users



150px X 150px
Upload (5mb)

Auburn University [Edit](#)

580 Users | 0 Groups | 0 Catalogs

Organization Information

Pro Account ID: C94827E023

Organization Type: Govt/Non-Profit ⓘ

Branch Name: Purchasing [Edit](#)

Contract Name: E&I Cooperative Services

Account Manager: Deborah Lawson
deborah.lawson@lowes.com

Join Group Purchasing Organization (GPO):

Address

Organization address:

212 Ingram Hall
Auburn, AL 36849
334-844-7771

[Update address in address book >](#)

Purchasing Settings

Purchase Limit (optional) ⓘ

☐ Allow Payment During Approval ⓘ

☐ All Purchase Require a PO# ⓘ

[Save](#)

Do I need to make an account if I am only making in-store purchases?

Yes, your AU-issued PCard must be set up in the ewallet of your Lowe's Auburn University business account online to be eligible for tax exempted purchases in store and online.

My order is not showing up as tax exempt when I am checking out.

- Your AU-issued PCard must be set up in the ewallet of your Lowe's Auburn University business account online to be eligible for tax exempted purchases in store and online.
- Order must be delivered or picked up in the state of Alabama. Auburn University tax exempt certificate is only good for orders picked up and delivered in the state of Alabama.

What phone number is tied to the Lowes For Pros for tax exemption?

334-844-7771

What phone number is tied to the Lowes for Pros account for use at self-checkout?

334-844-7771

My order is over \$2,000, am I eligible for a volume discount?

If your purchases total \$2,000 or more, stop by the Pro desk before you check out and request a customized quote or for orders being placed online email Christian Senn for a customized quote. today. Receive discounts up to 20%. Ideal for lumber, appliances, building materials, electrical and more.

Pricing and Discounts

- 10% off list price of products purchased through Lowe's Pro Supply
- 20% Instant Member paint discount after paint annual qualifying spend reaches \$3,000

Shipping

- Delivery charges will be standard per each store's policy for deliveries within a 20-mile radius. For deliveries more than 20 miles away, the delivery charge is an additional \$1 per mile, one way. Lowe's also offers free local next day delivery on all in-stock major appliances, upon request.

Free Delivery On Appliances Includes:

- Moving new appliance to desired location
- Haul-away and recycling of old appliance
- Uncrating and removal of packing materials
- Demonstration of operation of new appliance
- Door swing change, if necessary
- Hookup free for refrigerators, electric ranges, electric dryers, and washing machines with existing electrical outlet connection.

Please contact Amanda Hallmark at amh0271@auburn.edu in PBS or call 844-3559, if you have any additional questions.