

**Manager: Amanda Hallmark**



**Medline**

**Effective Date:** 07/01/2015 – 08/31/2025

**Contract Number:** CNR-01385

**Commodity:** Medical/Surgical Supplies

**Henry Schein**

**Effective Date:** 07/09/2021 – 01/31/2026

**Contract Number:** 2021002973

**Commodity:** Medical/Surgical Supplies

**Contract Details:**

Auburn University has selected Medline Industries Inc. and Henry Schein as the preferred vendors for medical/surgical supplies. Both Suppliers have the ability to deal directly with a manufacturer and distributor of top brands provides access to an extensive product offering, as well as the added value of expedited support and controlled costs.

**Medline Industries Inc**

Bill Davis- Auburn University's Account Rep

Phone: 334-559-5652

Email: BDavis@medline.com

Medline's Customer Service is also available Monday through Friday from 7:00 AM to 7:00 PM CST.

Customer Service: 1-800-MEDLINE (1-800-633-5463)

Email: helpdesk@medline.com

**Henry Schein**

Chris Lengle is Auburn University's Corporate Account Manager. Based off your department needs for medical supplies, we have dedicated field reps listed below along with a shared inside rep for both our field representatives.

Beau Pierce- Medical Sales Rep

Phone: 334-462-1838

Email: Beau.Pierce@henryschein.com

Lisa Young - Inside Sales Rep

Phone: 631-454-3629

Email: Lisa.Young@henryschein.com

Dion Dahlke- Sports Medicine Sales Rep

Phone: 479- 806- 8462

Email: Doin.Dahlke@henryschein.com

Customer Service

Phone: 800-472-4346

Email: univmedicalsupport@henryschein.com

For general contract questions, please contact Amanda Hallmark. Amanda can be reached at the following:

Office Phone: 334-844-3559

Email: amh0271@auburn.edu

## **Frequently Asked Questions**

### **What does this agreement include?**

This competitively bid contract includes the following products:

#### **Medline**

Medical/surgical supplies  
Gloves and hand protection  
PPE/safety apparel  
Surgical instruments  
Sterilization equipment  
Rapid diagnostics test kits

#### **Henry Schein**

Athletic tapes and supplies  
Medical and surgical supplies  
Laboratory supplies  
PPE  
Campus Safety  
Equipment & treatment room supplies  
Pharmaceutical, vaccine, STI testing and flu supplies  
Research and Sciences supplies  
Education supplies  
Athletic training supplies  
Animal Health Sciences  
Training and simulation supplies

### **How can I place orders?**

#### **Medline**

Orders must be placed through the TigerBuy punchout. All orders under or over \$5,000 will be placed on the requestor's Pcard through TigerBuy.

You will no longer log into the Medline website and do not need to set up an account as all employees are set up in TigerBuy to use the punchout suppliers.

There is no minimum dollar amount for orders.

#### **Henry Schein**

If you don't have a current account with Henry Schein, please contact Chris Lengle to open an account. Once your account is created, we will give you access to your online account at [www.henryschein.com](http://www.henryschein.com) that will show your discounted pricing and current product inventory status. If you need assistance navigating our website myself or a team member can do a walk-through of our website for you. You will have access to attach PO numbers or apply your credit card to your cart orders at checkout. No minimum for orders and all orders receives FREE shipping regardless of the dollar amount. The only time a shipping fee would occur is if you asked for white glove service for a larger capital item to be delivered. If an order will exceed \$4,999.99, a requisition will need to be prepared and approved.

### **When can I expect deliveries, and are there delivery charges?**

Medline has next day delivery with 99% on time delivery of complete orders received before 1:00 PM CST. Shipping is free on orders over \$150 and in stock in your local branch. Shipping fees may apply if shipped from another branch.

Henry Schein's primary objective in sourcing partners is to maintain control and ensure the highest quality products are distributed through our channels. Our quality management systems are aligned to FDA compliant practices ensuring proper monitoring for storage, transportation, and all necessary controls. Rely on Henry Schein to be just on time, during busy weekend sporting events or for demanding clinical needs. Henry Schein's 5 Mega Distribution Centers allows for greater control and stock efficiencies with 94% of customers serviced next day. For your orders, our closest and your primary warehouse is located in Jacksonville, FL with stocked items being delivered next day if they are ordered by 4pm with FREE shipping.